

# IMAGINE A DAY WITHOUT WATER

OCTOBER 21, 2021

No water to drink, or wash your hands with. No water to shower, flush the toilet, or do laundry. Hospitals would close without water. Firefighters couldn't put out fires and farmers couldn't water livestock. Disease would spread. This year, as communities across America faced the public health threat of the coronavirus pandemic, water and wastewater systems continued to do their job, 24/7, keeping the water flowing. Many Americans take water for granted every day. What would a day be like without water? Imagine a Day Without Water 2021 will be the seventh annual day to raise awareness and educate America about the value of water. Once again ILRW partnered with numerous Iowa water professionals at the Okoboji Blue Water Festival to bring awareness and support for water conservation and quality. Talk with friends, family and co-workers about the value of water. A 'day without water' doesn't have to be inevitable.

## INVESTING IN THE FUTURE OF WATER

### ILRW DONATES \$1,000 TO IOWA LAKES COMMUNITY COLLEGE

This year our Board of Directors made the momentous decision to donate a \$1,000 scholarship to Iowa Lakes Community College for educational programs focused on creating a growing workforce for the water industry. On September 23rd, representatives from ILRW met with ILCC faculty to present the award. Our continued commitment in providing sustainable, quality water to rural residents and businesses is reflected in this decision. Supporting students interested in the water industry is a critical component to sustainability.

*"Leading the way for the next generation is not only our responsibility, it's a great privilege. We look forward to the future!"*

BRAD VEIT, CEO



Pictured Left to Right: Drew Howing, ILCC Assistant Professor, Tony Condon, ILCC Institutional Advancement Coordinator, Debra Hanson, ILRW Board Chair, Brad Veit, ILRW CEO, Kelly Graplar, Deputy CEO, Scott Stokes, ILCC Executive Dean of the Estherville Campus

STAY TUNED FOR THE SCHOLARSHIP RECIPIENT ANNOUNCEMENT!

## Award-Winning Water



IOWA DEPARTMENT  
OF PUBLIC HEALTH  
FLUORIDATION  
QUALITY AWARD  
RECIPIENT



OKOBOJI BLUE  
WATER FESTIVAL  
PARTICIPANT



U.S. DEPARTMENT  
OF LABOR  
PLATINUM AWARD  
RECIPIENT



IMAGINE A DAY  
WITHOUT WATER  
CAMPAIGN  
PARTICIPANT



OSHA'S  
SAFE + SOUND  
CAMPAIGN  
PARTICIPANT

OCTOBER 2021

## IOWA LAKES REGIONAL WATER

### FALL NEWSLETTER

## Annual Meeting Highlights

On July 22nd, ILRW hosted our 43rd Annual Member's Meeting. The event provided an opportunity for members to gather together and discuss District business. A complimentary pork burger meal was grilled onsite by Clay County Pork Producers to kick off the night, followed by generous door prizes won by several attendees. Into the business portion of the night, an independent auditor's report was presented along with financial reports, while the manager's report reviewed system budgets, projects and capital improvements. Results of the Board of Director's election were announced, renewing terms for both Richard Dirkx and Debra Hanson. The meeting concluded with the proxy prize drawing, naming member Merlin Wynia the winner of the DJI Mavic Mini Drone. Thank you to all who attended and voted!

### AND THE PROXY PRIZE WINNER IS...

"Thanks to ILRW's ballot return [proxy] drawing. I am enjoying my drone! I'm beginning to learn all that it can do and am using it for fun photos. I also farm and will be using it to view crops during the growing season."

MERLIN WYNIA

PICTURED WITH HIS GRANDCHILDREN



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# Iowa Lakes

## REGIONAL WATER

1301 38TH AVE WEST/PO BOX 555, SPENCER, IOWA 51301

PHONE: 712-262-8847 FAX: 712-262-8241

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Thank you  
for your  
support!

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Asher Motor Company  
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DGR Engineering  
Del's Garden Center  
Farmers Trust & Savings Bank  
Foundation Analytical

Graham Tire  
Marsh & McLellan  
Municipal Supply  
MicroComm  
Squire Shoppe  
Utility Equipment Company



## Okoboji Blue Water Festival

AUGUST 7, 2021




It was a perfect day to enjoy the outdoors as ILRW gathered with over 40 water experts from across the state and several thousand attendees! Interactive exhibits and games demonstrated the importance of clean water and how it affects farming, wildlife, lakes, rivers, streams, and even the neighborhoods we live in. The ILRW exhibit booth, in collaboration with Osceola Rural Water and Spencer Municipal Utilities, distributed "Be A Water Hero" temporary tattoos with a photo stand for pictures. We also conducted a fun taste survey of Tap Water vs. Bottled Water. It came as no surprise that 62% enjoyed our tap water, making it the clear winner of the day!



## DRINKING WATER TASTE STUDY



PREFERRED TAP WATER  62%  
PREFERRED BOTTLED WATER 38%

## 2022 BOARD CANDIDATES

### WANT TO MAKE A DIFFERENCE IN YOUR COMMUNITY?

Consider becoming part of the dynamic team at ILRW and apply for a seat on our Board of Directors! Look forward to unique opportunities and valuable educational experiences while you help govern and lead the District for a three year term!

**Applications:** Provide a one page letter expressing your interest in serving on the board and mail to:

ILRW  
PO Box 555  
Spencer, IA 51301-0555

**Application Deadline**  
MARCH 31, 2022

**APPLY TODAY!**

## PAYMENTS YOUR WAY

Now you can pay your bills as easy as 1-2-3! As a way to offer more choices in how you pay your bills, ILRW recently partnered with Xpress Bill Pay, the premier provider for online payment systems and paperless billing. All you need is an internet connection and an email address. Enjoy the added convenience of paying bills right from your mobile phone. Once you sign up and start using this service, you'll wonder how you ever got along without it! It's simple to use. Every month you will receive a reminder email letting you know when your bill is available online. Then simply log in to your account and view your bill. Another feature is the ability to view account history online. You are able to monitor your usage and compare monthly bills. Payments can be made online with a credit card, debit card or eCheck. Enter the information and you're done! It's that easy! And only takes a few minutes each month.

**VISIT [WWW.ILRW.ORG](http://WWW.ILRW.ORG) TO SIGN UP FOR FREE PAPERLESS BILLING OR TO MAKE A PAYMENT**

## xpress BILL PAY

FREE app  
FREE paperless billing  
FREE monthly reminders

### CONVENIENCE FEES

Credit/Debit Card	\$3.50
Electronic Funds Transfer	\$1.49

## ILRW AUTO PAY



Want to have your bill paid automatically each month? ILRW's Auto Pay is for YOU!

SIGN UP AT: [WWW.ILRW.ORG](http://WWW.ILRW.ORG)

## WINTER DISCONNECT PROGRAM

*Enjoy peace of mind knowing your seasonal property will not suffer damage due to frozen pipes this winter!*

**Reminder:** You can disconnect and reconnect your service when it fits your schedule. As long as you provide 24 hours notice, pick the day that works best for you!

**Property owners:** Winterizing your dwelling is part of home maintenance. Once a water service has been disconnected, a professional plumber should clear any remaining water from the service line to prevent frozen pipes.

**Rates:** Regularly scheduled appointments are \$40.00 (cost includes both spring and winter connections). As an added convenience, emergency appointments can also be scheduled any time, any day! Appointments scheduled without 24 hours notice are \$75.00 and after-hours/weekend appointments are \$150.00.

*To schedule your winter disconnect, contact our office at 712-262-8847.*

**BUSINESS FLEXIBILITY**

**YOU ASKED  
WE LISTENED!**

