

# MONTHLY BILLING INFORMATION

**Iowa Lakes REGIONAL WATER**  
PO Box 555 - Spencer, IA 51301

DAVID MCPEAK  
PO BOX 7  
LU VERNE, IA 50560-0007

PIN # 3304

**Office Hours:**  
8:00 AM to 4:00 PM  
Monday Thru Friday  
(712) 262-8847

Visit our website at [www.ilrw.org](http://www.ilrw.org)

Account #: 942700060200      **Monthly Billing**      Date Printed: 02/01/17

**FOR EMERGENCY AFTER HOURS ASSISTANCE CALL: (712) 262-8847**  
For water emergencies between the hours of 4:00 PM and 8:00 AM on weekdays and anytime on Saturday, Sunday or holidays, please call 712-262-8847 to access ILRW's emergency information.

Reading Date	New Reading	Old Reading	Gallons Used (in thousands)	Water Charges	Sewer Charges	Garbage	Total Charges
01/30/17	35	32	3	0.00	48.50	0.00	\$ 48.50
<b>Sales Tax</b>				0.00	0.00	0.00	\$ 0.00

Previous Balance	\$ 0.00
	\$
<b>Balance Due</b>	\$ 48.50
Balance Due After 02/21/17	\$ AUTO PAY

Please detach and return lower portion with your payment - Retain upper portion for your records

Monthly Billing Statement For:  
DAVID MCPEAK  
PO BOX 7  
LUVERNE, IA 50560

\*942700060200\*

**ePay**      24/7 accessibility to...  
• View your bill  
• View discount history  
• Pay your bill  
• Setup automatic debit  
<https://epay.4gov.com/ilrw>

Date Printed: 02/01/17      Remit To:  
Iowa Lakes Regional Water  
PO Box 555  
Spencer, IA 51301-0555

Remittance Information  
Account # 942700060200  
Balance Due 48.50  
Balance Due After 02/21/17 AUTO PAY  
Amount Enclosed \_\_\_\_\_

IMAGE A

■ IMAGE A shows what the monthly statements look like.

■ ILRW reads each customer's meter by using a radio read system. A remote is placed at each member's service address and transmits the reading to a laptop as ILRW personnel drive by the location.

- ILRW has three billing zones. The service location of a customer determines which zone they are placed in.
- Monthly bills are sent out on the 1st, 10th, and 20th of each month for Zones 2, 3, and 1, respectively.
- ILRW measures water usage in 1,000 gallon increments. Therefore, a customer using 1,500 gallons a month will receive a statement showing they had 1,000 gallons of usage the first month and their readings went from "0" to "1". Their second month's statement will show they used 2,000 gallons and the reading went from "1" to "3".
- On average, each person uses 2,000 gallons per month. A family of four could have a monthly average of 8,000 gallons. This amount may vary, though, depending upon personal habits.
- With Iowa Lakes Regional Water's free Direct Payment Program, members can simplify monthly bill paying and save time and money by having their utility bill automatically withdrawn from their financial institution.