



## ILRW Drinking Water Customer Questionnaire: Lead & Copper

Customer Name:  
Account Number:  
Service Address:

The Lead and Copper Rule is a United States federal regulation that monitors the levels of lead & copper in public drinking water supply systems. As part of this rule, the US Environmental Protection Agency (EPA) is requiring all public water supply systems to identify the materials of service lines connected to the distribution system. Iowa Lakes Regional Water is requesting your assistance by taking a short survey that will help us to compile a database of the materials used in our customers' service lines. Please take a couple minutes to complete this survey for each service you own receiving ILRW water.

**Note: By completing the survey, you will prevent needing to schedule a future appointment with an ILRW representative on this matter.**

**EARLY BIRD SPECIAL:** All completed surveys for each service address received by September 1<sup>st</sup>, 2022 will be entered into a drawing. The winner can choose from one of 3 prizes below, based on availability.



Personal Air Purifier &  
UV Sanitizer Box



68-Piece Project Kit w/ Lithium  
Drill/Driver



Complete Care 5.0 White (Dental Care)

**Questionnaire: (Only 7 Easy Questions) \*Please contact your plumber if needed.**

### 1. Service Type:

- Single Family
- Multi-Family
- Commercial
- Industrial

### 2. Year the house or business was built:

- Before 1982
- 1982 or After
- The internal pipes were changed after the original building was built (After 1982)

**3. What material is your drinking water service line made of prior to entering the building?**

**(Check all that apply)**

- Lead
- Copper
- Galvanized Steel
- P.E. (polyethylene)
- PVC
- Unknown

**4. What material are the drinking water pipes in your house or business made of?**

**(Check all that apply)**

- Lead
- Copper
- Galvanized Steel
- PVC
- PEX

**5. Do you have a water softener or a whole home water purification system or any other treatment device installed in your house or business?**

- Yes
- No

**6. If you answered Yes to Question 5, do you have a cold-water kitchen or bathroom faucet receiving ILRW water source bypassing the water softener?**

- Yes
- No
- N/A

**7. If your home or business meets the EPA criteria for lead and copper sampling, would you be willing to participate in this testing?**

- Yes
- No

We greatly appreciate your assistance helping ILRW meet the EPA drinking water service material inventory requirements. Please note, a survey will need to be completed for each service location. For survey questions, please call (712) 262-8847 during business hours. Surveys can be submitted by mail, fax, email, or deliver to ILRW at 1301 38<sup>th</sup> Avenue West in Spencer Iowa.

**Mail:** ILRW  
Attn: Regulatory Compliance  
PO BOX 555  
Spencer, Iowa 51301

**Fax:** (712) 262-8241  
Attn: Regulatory Compliance

**Email:** [adam.kuester@ilrw.org](mailto:adam.kuester@ilrw.org)

**Thank you for all your continued support, as we enjoy serving you!**

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Customer Signature