Iowa Lakes Regional Water Authorization Agreement for ACH Program Please return this form to ILRW (ACH-automated clearing house)

## **CUSTOMER INFORMATION**

Name:	
Address:	
City, State, Zip:	
Phone Number:	
	_Reference Number:
FINANCIAL INFORMATION	
Name of Financial Institution	

Address of Financial I	nstitution:		 	
Type of Account :	Savings	Checking		
Bank Routing Numbe	۲:		 	
Bank Account Numbe	۲.			

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Routing Ac	count Number Chec	sk.
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# For verification purposes, a voided check must accompany this agreement

## Methods of sending this agreement to ILRW:

Print & Mail Address to: Iowa Lakes Regional Water Attn: Member Services Dept. P.O. Box 555 Spencer, IA 51301 **E-mail** Scan as a PDF or JPG and attached to an email to: member.services@ilrw.org **Fax** To: 712-262-8241 Attn: Member Services Dept.

I,\_\_\_\_\_, authorize Iowa Lakes Regional Water, under the terms of the ACH agreement, to collect payment of my bill from the above financial institution until such a time as I cancel this agreement and/or the bank account is discontinued.

I understand adequate account balances must be maintained by me for debit on the specified date of each month that is printed on my utility statement. If not, a late fee will be charged to my account and could lead to additional non-sufficient fees and/or disconnection of service.

## Customer Signature \_\_\_\_

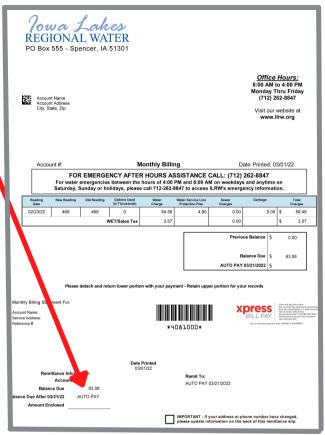
If you have any further questions, please call our office at 712-262-8847

## ILRW ACH Program

To sign up for the ACH program, this form must be completed and returned with a voided check or deposit slip from your associated checking or savings bank account.

Members enrolled in this program will continue to receive a monthly statement, which will reflect AUTO PAY on the billing statement. All members will have ample time to review the statement and usage, plan for the automatic payment, or contact ILRW if there is a question about the bill. On the specified date of each month, the payment will be deducted from the bank account. If the due date falls on a weekend or holiday, the account will be debited on the next business day.

# What your bill will look like once your ACH is processed!



## Availability of Funds

Members are responsible for having enough money in the indicated account on the payment due date. If the transaction cannot be processed for any reason, a past due notice will then be mailed and the payment must be made to ILRW office. Members are responsible for all fees charged, should payment be returned for any non-payment reason. These fees may include late charges and non-payment fees. The automatic withdraw may be canceled if two payments are returned in a six-month period for non-payment.

## Record of Payment

The amount and date of your automatic payment will be shown on the regular bank statement, which is the proof of payment. If the amount differs from the bill, the member must notify lowa Lakes Regional Water and the financial institution within 24 hours of the date on which the error first reflected.

## Stop Payments

A member must always advise lowa Lakes Regional Water first of any request to stop payment. A member may stop payment by notifying their financial institution at least three days prior to the payment due date. However, when stop payment on a check is requested, the member is responsible for any charges that may occur.

#### Account Change

To ensure timely payment, the member must notify lowa Lakes Regional Water of any account changes and submit a new application when an account change occurs.

## Customer Termination

This authorization will remain in effect until Iowa Lakes Regional Water receives notice from a member ten (10) days prior to the cancellation date or until service has been terminated and the final bill is paid in full.

#### Program Termination

This program will remain in effect until Iowa Lakes Regional Water sends written notice to a member thirty (30) days prior to the termination date.